## **Top 100 Conduct Acquisition Programme Process Reviews Evaluate System Prototype Performance Quality**

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Navy is building new rapid acquisition office to 'short-circuit' traditional DoD acquisition system with mission to translate new technologies into actual weapons systems much more quickly than the Navy and Marine Corps can do today. The new organisation primary purpose will be to better connect the science and technology research that's already being done in Navy research facilities with the short-term, real-world equipping needs of sailors and marines.

Navy has a very strong technical base. but must better leverage it and line it up more tightly with the fleet and the Marine Corps to short-circuit the long process that involves everything currently tasked now, from requirements definition to the budgeting process to ultimately get something into a programme of record.

Navy take on a rapid acquisition office is tasked to incorporate promising technologies from across DoD and its industrial base contracts primarily focused on delivering new capabilities to the service combat fighters and aircraft.

The Navy approach will look for ways to prototype new technologies that might have applications across any mission areas.

Navy is going to bring the best technical experts to tackle the highest priority current requirements by launching now into experimentation and prototyping that matters to a given threat or technology, and do it at the same time the machinery is starting up to define budgets and requirements.

By the time traditional budget cycle starts there will be firm understanding of the technical possibilities, and much greater awareness of the contract costs to point the industrial base toward the solution. Progress can be made in the interim while developing the technology and then reduce the amount of time it takes on the back-end to field the ultimate solution.

Navy budget proposal will include a request to allow more testing and prototyping of new technologies within the funding lines that pay for large programmes of record such as ships and airplanes, similar to the flexibilities the Navy already has within the research and development accounts that fund research and other science and technology-heavy organisations.

Funding flexibility is common theme since under the current process, it takes DoD a full

year to prepare a budget, another year to present the merits of spending plan and another year to actually expend the money once funds are appropriated into extremely rigid buckets.

That's a challenge. imagine moving through the process to buy a combat vehicle or a tactical truck. If industry or DoD applied research comes up with a new transmission that can reduce fuel consumption it will be another year before Navy can flex that programme to incorporate the new technology because of the way funding lines are identified. With some flexibility, what is already happening through open systems architecture can at least start the process to plug that new transmission in now.

Once DoD releases its formal budget proposal it plans to follow up with a series of informal briefings to appropriating committees explaining how it plans to use prototyping to integrate new technologies onto major weapons systems.

Part of the message will be that many prototypes will fail, but that DoD needs more latitude to fail early instead of building large programmess of record which rely on promised but yet-unproven technologies.

The challenge in conducting more prototyping will be convincing Congress that DoD is not squandering money in the process and put out approach in terms of how to increase the amount of funding allocated to experimentation and prototyping.

Military also needs more freedom to spend on technologies even when they don't have an obvious connection to the major programmes of record that make up the bulk of DoD acquisition funding.

The notion of risk becomes really important when you look at technologies that are hard to integrate right away or that aren't mature enough, and all too often the budget process forces DoD to walk away from those.

Unless those technologies are mature enough to plug in right away, it's hard to defend the funding both internally and across the department and with Congress. Battery technologies are an example. The load that dismounted soldiers carry on their backs is a huge issue, and it's growing as we put more and more electronics on them. So it is imperative to invest in power technologies.

It is difficult to trace that investment to every programme that will use it, but there will be a number of programmes that will leverage the efficiencies that are discovered. Navy needs ability to experiment in those areas and then as contract processes get more definition, be able to apply it directly to a programme right away.

Best practice concerning weapons system programmes and contracts is to schedule regular reviews with your key stakeholders and contractors. Your communication plan must reflect the schedule for these reviews. Good communication is absolutely essential so you must schedule regular review.

Status updtes with stakeholder contacts provides an opportunity to discuss current performance with everyone involved in the programme. It also offers a chance to gain insight on projected changes that might require a change to the current contract. Being proactive is better than the best reactive strategy.

As performance periods advance, the acquisition team must assess the effectiveness of the strategy that was originally created to see if it is still achieving the required mission results.

What should be changed or modified during the next acquisition cycle to improve mission results? Keep a record of what improvements could be made the next time because before you know it, it will be time to start the acquisition process all over again.

Weapons systems programme contracts many times have performance periods lasting several years. Continuous improvement must be a primary goal for the acquisition team . For example, plan on regular meetings with the contractor to identify actions both parties can take to improve efficiency.

Programme progress from project initiation all the way to fielded product must include the identification of significant cost drivers allong with other important objectives and what improvement actions could be taken to identify more effective and efficient ways to measure and track the performance results over the life of the contract.

- 1. Build the Team to Assign Workload
- 2. Vision statement/charter
- 3. Develop rules of conduct
- 4. Create/update preliminary project plan/projected timeline
- 5. Document/Update key tasks
- 6. Identify schedule constraints
- 7. Tap multi-disciplinary expertise
- 8. Define roles and responsibilities
- 9. Identify gaps between workload and resources
- 10. Obtain contractor support to assist sourcing team
- 11. Identify/Estimate key industry cost drivers

- 12. Obtain approval and funding
- 13. Identify length of time required for support
- 14. Develop a solicitation or a task order
- 15. Identify stakeholders and build consensus
- 16. Identify interests, objectives, and possible objections
- 17. Develop communication plans
- 18. Plan and schedule topical risk/source teams
- 19. Identify current initiatives/contracts
- 20. Review and document current performance risks, ie cost, quality, schedule
- 21. Document current metrics
- 22. Detail user requirements, acquisition process, service steps, supplier functions
- 23. Understand the impact of contingency operations
- 24. Understand local command funding authority
- 25. Understand effects of bundling and/or consolidation
- 26. Review lessons learned from previous acquisitions
- 27. Determine availability, serviceability status
- 28. Determine disposition planned for current and future
- 29. Determine replacement costs, life cycle expectations, repair costs
- 30. Interviews determine current and projected requirements forecast
- 31. Review performance results with major users and suppliers
- 32. Contact vendors to gain staff level perspective of operational process
- 33. Define process if used in contingency environment
- 34. Develop a standardised interview guide

- 35. Conduct market research to include both providers and consumers
- 36. Look for opportunities for strategic sourcing with other Services
- 37. Identify capabilities
- 38. Address quality assurance
- 39. Assess recent innovations in technology and/or process
- 40. Determine abilities and dependability
- 41. Identify innovative approaches in delivering the service
- 42. Identify labour costs for services
- 43. Assess market trends for emerging suppliers and services
- 44. Conduct performance risk reviews
- 45. Mitigate internal/external threats to stability
- 46. Conduct a requirements assessment
- 47. Review mission objectives and vision
- 48. Define desired outcome/results
- 49. Review/ incorporate commercial quality standards
- 50. Consider type interaction with supplier ie, strategic vs. tactical vs. transactional
- 51. Build Requirements Roadmap
- 52. Define required high level objectives and performance tasks
- 53. Define required performance standards/measures
- 54. Determine acceptable levels for performance thresholds
- 55. Rely on commercial quality standards
- 56. Determine method and means of Inspection
- 57. Determine the source/method of performance measurement

- 58. Identify team to inspect/check
- 59. Determine availability of info and potential cost vs. benefit of inspection
- 60. Standardise requirements where possible to leverage market influence
- 61. Create Performance Work Statement
- 62. Identify the constraints
- 63. Summarise any key background/restrictions
- 64. Develop preliminary Quality Assurance Surveillance Plan
- 65. Assess projected funding against demand forecast
- 66. Determine spend projections
- 67. Identify organisational, systemic resistance to strategy
- 68. Establish review cycles for ensuring strategy is realized
- 69. Develop business and preliminary acquisition strategy
- 70. Review market research for suitable existing contract
- 71. Determine if existing contract can be used or new contract is required
- 72. Identify meaningful measures to judge strategic success
- 73. Validate preliminary business case and acquisition strategy with stakeholders
- 74. Apply contract-type order of precedence to best achieve performance results
- 75. Consider other incentive tools
- 76. Recognise the power of profit as motivator
- 77. Allocate team workload ensure you have the resources required
- 78. Communicate workload responsibilities based on the new strategy
- 79. Develop Source Selection Plan
- 80. Identify key evaluation factors and standards in Technical Evaluation Plan

- 81. Emphasise past performance in evaluation
- 82. Issue request for proposal
- 83. Conduct source selection
- 84. Review proposals and award the contract
- 85. Compete the solution use best-value evaluation and source selection
- 86. Finalise Quality Assurance Surveillance Plan
- 87. Agree on metrics with contractor to include quality assurance plan
- 88. Finalise Performance Measures/baselines
- 89. Communicate implementation/transition strategy and business rules
- 90. Conduct required training/education
- 91. Educate customers and any new contract administration team
- 92. Conduct implementation kickoff meetings
- 93. Monitor and manage contract transition
- 94. Assign accountability for managing contract performance
- 95. Develop process for overall management of task/delivery orders
- 96. Verify implementation/compliance
- 97. Update communications plan for meetings with suppliers/stakeholders
- 98. Monitor task order or delivery order performance
- 99. Submit Contractor Performance Assessment Reports
- 100. Monitor performance against supplier scorecard metrics targets