Top 100 Dispatcher Tasks Assigned for Accurate Work Order Change Process Period Track Determine

1/3/2018

- 1. Complete Work Order within period of receipt of request provided to contractor and updated as changes occur.
- 2. Accept deferred maintenance requests for correction of non-deadline equipment faults only upon the customer's request...
- 3. Notify contracting officer when initial inspection of equipment or items indicate that maintenance expenditure limits are exceeded
- 4. Verify inspections shall be completed soon after receipt of request
- 5. Collect and input metrics on periodic basis, and as otherwise required by the contracting officer
- 6. Receive, establish, and maintain valid work order on file for each authorised customer
- 7. Provide a listing by the operations start date of authorised customer
- 8. Return expired status updates to units except for work requests that the contracting officer has approved.
- 9. Establish and maintain Maintenance Request Registers or an work order processing Equipment system
- 10. Accept only forms completed in accordance with critera cited and process all forms through appropriate maintenance channels.
- 11. Allow customers to pick up equipment only upon sign the Maintenance Register when the item is picked up.
- 12. Retain work order received from the unit commander for established period
- 13. Minimise the turnaround time of equipment repaired for supported units
- 14. Change priorities on work order upon receipt of the unit commander request.
- 15. Report to the contracting officer any production stoppage
- 16. Request assistance on zero-balance items that have established long lead times.

- 17. Edit, code, and enter information from maintenance forms and other records and correct mistakes
- 18. Attend scheduled and unscheduled materiel maintenance and workload meetings, provide current status and Estimated Completion
- 19. Provide a current end-item list of point assets for distribution as directed
- 20. Provide the current status and availability of Operational Readiness Float items as directed
- 21. Provide customer assistance for Job order status, requisition numbers and simulated completion status/survey
- 22. Preclude work stoppages caused by the unavailability of repair parts or items not mission-capable
- 23. Initiate appropriate action to obtain repair parts include submit production-line messages to Inventory Control Point
- 24. Screen point assets in accordance with the section on transfer reuse Point operation.
- 25. Coordinate transfer use materiel and controlled exchange
- 26. Prepare and distribute instructions when repair parts that affect combat readiness are not available
- 27. Provide information for Selected assemblies Report to the contracting officer.
- 28. Provide periodic working copy of General Support Repair of Selected Assemblies Report
- 29. Prepare an explanation for selected assemblies and submit to contracting officer
- 30. Collect details of operational Readiness deploy Status and Utilisation report
- 31. Submit status updates for selected, work intensive assemblies
- 32. Establish system where daily results are is submitted and checked for errors This should be accomplished by entering corrections
- 33. Schedule all work in accordance to description of Work, Materiel Maintenance Requirements
- 34. Maintain all completed work request in accordance with info for all maintenance performance

- 35. Submit Maintenance Production Backlog Report to
- 36. Notify and identify problem areas to originator of incorrect source status updates
- 37. Provide repair parts and related support to contractor, operated maintenance activities
- 38. Carry out Tasks include requisitioning, receiving, locating, storing, and issuing parts/supplies
- 39. Complete Maintenance Shop Supply operations using Automated Retail Outlet subsystem
- 40. Provide various status inquiries for special reports to include input/output interface device must allow required outputs to be generated.
- 41. Operate a demand-supported shop stock, programmed stock, bench stock, and other stock specified include force modernisation, and upgrade programs
- 42. Identify parts required to meet turnaround times for mission-essential parts; submit the requisition to establish stock/reorder point levels higher than supported by demands
- 43. Conduct follow-up procedures on requisitions to determine status of due-in parts, and request assistance from the contractor if problems occur
- 44. Edit all parts requisitions, using Wholesale Supply System
- 45. Load information into system to establish cross-referenced part number to determine if valid info
- 46. Requisition commercial repair parts that cannot be cross-referenced to an tag or coded local parts store purchase
- 47. Establish a unit of consumption for issue to the customer.
- 48. Verify items received are the item quantity requisitioned and item receipt is authorised substitute.
- 49. Submit Item Discrepancy for shipment shortages, overages
- 50. Identify any items received that have original status updates missing
- 51. Unload, open, unpack, warehouse, and issue supplies
- 52. Operate any equipment required to offload, transport, or position supplies for issue or storage

- 53. Assign to warehouse items of supply for all jobs to ensure speedy location and retrieval of items
- 54. Receive and record modification but do not open Work Order kits on same day received
- 55. Issue items of supply only upon receipt of a valid written request as directed by the contracting officer
- 56. Issue items listed to requesting units if items are not available at Installation Supply Division
- 57. Issue parts on an emergency basis when supply record is audited alongside physical inventory assets
- 58. Annotate all overages and shortages for issue or turn-in on the Inventory Adjustment Report
- 59. Perform status update inquiry to determine causes of overages and/or shortages
- 60. Establish and administer suspense file on recoverable/ non-expendable items to include Automatic Return Items
- 61. Create accurate, complete supply and maintenance work order copies.
- 62. Limit entries into systems as to be made not later period following the event requiring the entry.
- 63. Identify unpacked, verified, and warehouse items received quickly after following receipt.
- 64. Resubmit corrected requisitions for all canceled or rejected requisitions quickly after notification of cancellation
- 65. Notify the contracting officer of the type and number of work order kits received
- 66. Deliver work order kits to appropriate location quickly after direction issued
- 67. Pick up and distribute excess kits recover and return unserviceable inventory items to Installation Supply Division
- 68. Identify and deliver all excess or directed items of supply to Installation Supply Division after reaching expenditure limits
- 69. Complete verification inspections quickly with in timeframe of request receipt

- 70. Plan, schedule and expedite maintenance requests through shop work centers and automated system
- 71. Design internal automated system to include input and output devices that can interface/ allow required outputs to be generated.
- 72. Put together and input periodic inquiries to includes, but not limited to status and labour distribution cards
- 73. Return expired work ourder authorisation cards to the units and refuse service until new cards are received
- 74. Verify priorities on the work orders, submitted by the units agree with numbering processing system for work orders.
- 75. Accept only properly completed status updates and process through appropriate maintenance channels.
- 76. Allow customers to pick up equipment only with disposition from unit stating original hand receipt has been lost.
- 77. Require customer to update status of Maintenance Register when the item is picked up.
- 78. Minimise the turnaround time of equipment repaired for supported units in accordance with direction
- 79. Change status update priorities upon receipt of request and report any production stoppage quickly
- 80. Request assistance from headquarters on zero-balance items with established long lead times
- 81. Attend scheduled and unscheduled materiel maintenance and workload meetings
- 82. Provide current status update with and Estimated Completion Date on work items using Technical Exhibit format
- 83. Provide a current end-item list of point asset status updates for distribution provide the current status and readiness availability
- 84. Initiate action obtaining repair parts to preclude work stoppages caused by the unavailability of repair parts or nonmission-capable items
- 85. Submit production-line messages to appropriate Inventory Control Point for action.

- 86. Initiate appropriate actions when repair parts impact combat readiness are not available with standard delivery time
- 87. Provide information for, prep of General Support Repair of Selected Assemblies Report
- 88. Provide revised informal working version of Support Repair of Selected Assemblies Report
- 89. Prepare Maintenance Production/Backlog Report and explanation to accompany
- 90. Collect input for Operational equipment deploy Status and Utilisation report
- 91. Submit status of selected assemblies and items as required
- 92. Submit Maintenance Production Backlog Report
- 93. Describe tasks and standards required in the operation of Maintenance Shop Supply to provide repair parts and related support
- 94. Design an internal automated system to include input and output devices to allow for generation of required outputs to be generated
- 95. Operate demand-supported shop stock, programmed stock, bench stock, and other stock to include force modernisation, and upgrade programs
- 96. Identify mission-essential parts required to meet turnaround times and submit the requisition for approval to establish stock/reorder point levels
- 97. Conduct follow-up procedures on requisitions determine status of due-in parts, and request assistance from the contractor if problems occur
- 98. Verify items received are the items requisitioned, that the quantity received is the quantity requisitioned, and that an item is an authorised substitute
- 99. Issue items listed in status update to requesting units if items are not available at Installation Supply Division Division Materiel Directorate
- 100. Perform other Special Duties as Assigned